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job. The higher up you are on this ladder, the closer you are to the people at the very top; the lower you are, the closer you are to the people at the very bottom.

Please select where you think you stand at this time in your life relative to other people around you.

Best off

Worst off

A vertical ladder graphic with 10 rungs. The top rung is labeled "Best off" and the bottom rung is labeled "Worst off". To the right of the rungs is a vertical column of 10 radio buttons. The bottom-most radio button is selected, indicated by a blue checkmark.





Rslinx classic unrecognized device. Rslinx unrecognized device red x.

Deleted Hardware installation tool. If it does, you'll see the below option to upload the EDS file from the device which you'll want to select. Note: If you don't see this option, skip to the next section of this article. Does anyone know how to clear the EDS files? October 8th, 2018, 06:24 PM #8 Member Join Date: Aug 2018 Location: F.cking Texas Posts: 14 Ken I'm only getting the yellow question mark. Join my community of automation professionals and take part in the discussion! You'll also find my PLC, HMI, and SCADA courses at TheAutomationSchool.com. Then deleted harmony files and rslinx together. No red X but on a few of them that are not connected to my network at the moment. I've ran into this at my plant because we have a few different subnets, and when it begins browsing it assumes the device should be there regardless of it being able to physically find it. October 7th, 2018, 02:40 AM #6 Member Join Date: Aug 2018 Location: F.cking Texas Posts: 14 Alrighty, so... 1st we started by deleting the harmony files. Rslinx shows all out of nowhere that my devices are all unrecognized. Found the instructions in the Rockwell Automation website along with the .bat file needed to do it automatically. Thanks for all the help. In general "if something is messed up, do a re-install". Then uninstalled and reinstalled rslinx classic. Sometime around v4, RSLinx Classic switched to storing them in a tiny embedded instance of Microsoft SQL Server, which is why deleting that instance forced RSLinx to rebuild and repopulate it, and restored the ability of the software to look up an EDS file (with identity information, function and feature information, and an icon pointer) for the devices it browses on a network. In general, that suggests that the Electronic Data Sheet (EDS) subsystem has been corrupted. still got the same error message about having a newer EDS file already registered when trying to upload. What would cause this and any advise on how to fix this would be greatly appreciated? anything would be greatly appreciated. NOTE: If you try to use a very old version of RSLinx Classic with new hardware, the below procedure may not work. Those are very different circumstances. I'm having issues with Rslinx and RSWho. A reinstall of RSLinx Classic might be necessary. Deleted rslinx and harmony files. Step 1) The first step is to right click on the device in question to see if it has it's EDS file embedded and ready to be uploaded. Then hover over the download link to insure the EDS file it links to matches the EDS file from the device properties in Step 2 above. April 20th, 2022, 01:27 PM #14 Member Join Date: Mar 2022 Location: Bryan Tx Posts: 2 Quote: Originally Posted by EXOxAL13N ALRIGHT!!! I have solved the issue.....or more like Rockwell did. October 12th, 2018, 12:13 PM #12 Member Join Date: Feb 2013 Location: Detroit Posts: 1,862 Also, check to see that the driver is running, and that Startup is set to Automatic. October 7th, 2018, 12:04 AM #3 Member Join Date: Jan 2013 Location: Georgia Posts: 102 Another thought, what type of driver are you using? Thanks. It did not work. I had to reconfigure drivers and tested a known ip that I could ping. Step 2) If prompted by Windows select Yes to allow the program to run: Step 3) When the EDS Wizard runs select Next: Step 4) Then select Next: Step 5) Review the EDS files listed and then click on Next: Step 6) If you would like to change the default icons do so on this screen. Have all the browse icons switched to yellow question marks ? From the forums I've read through it sounds like it would be something with the EDS. (39,254 views) October 6th, 2018, 10:12 PM #1 Member Join Date: Aug 2018 Location: F.cking Texas Posts: 14 RS Linx unable to recognize devices. and also reinstalling RSLinx? Stopped harmony files process. This can happen if the driver is not started Never underestimate the quality of idiots that will be running your machines October 12th, 2018, 06:23 PM #13 Member Join Date: Aug 2018 Location: F.cking Texas Posts: 14 ALRIGHT!!! I have solved the issue.....or more like Rockwell did. Deleting the Harmony Files did not work. This is not a normal or common software failure. If I right click on the yellow question mark and click upload EDS file from device I get an error message that a newer EDS file has already been registered. Even though you can ping the IP address, you may not be on the same subnet. Any other suggestions? If the device also supports browsing through to it's backplane (like the L1 used in this example) you should now be able to do so: Download and Install EDS files from Rockwell's Website Step 1) If you don't get the option to upload the EDS file from the device when you right click on it, instead click on the Device Properties option: Step 2) Next, note the product information including the EDS file name so you can get the correct EDS file from the vendor: Step 3) If it's a Rockwell product, head up to www.ab.com and from the Downloads link choose Electronic Data Sheets: Step 4) On this page enter in the Network, Device Type, and the first four characters of the catalog number: Step 5) From the resulting list find your product. Sponsor and Advertise: Get your product or service in front of our 70K followers while also supporting independent automation journalism by sponsoring or advertising with us! Learn more in our Media Guide here, or contact us using this form or by calling our office at 413-749-4300. Thanks! October 9th, 2018, 06:51 PM #9 Member Join Date: Aug 2018 Location: F.cking Texas Posts: 14 Ok, so I deleted the application and reinstalled. Version 3.8 is modern and stable; I wouldn't install version 4 unless you're also upgrading to Studio 5000 v31. Still same yellow question mark, no red X. I ended up having to call them. How do I re-install Rslinx? At a minimum, delete the Harmony files and restart. no fix. Thanks for all the help. Is there anything specific you can help me with? When done click on Next: Step 7) On the next screen click on Next: Step 8) And now click on Finish: Step 9) Now in RSLinx you should see the "yellow question mark" replaced with a picture of the device. October 7th, 2018, 01:42 AM #4 Member Join Date: Aug 2018 Location: F.cking Texas Posts: 14 it was weird. In my experience, the driver created under Ethernet devices (where you specifically put the IP addresses of the devices you wish to connect to) it will say it's found in the top banner even though it can't physically find it on the network. Then the Tech took over my computer went through various files doing different things I couldn't keep up with. I would start by finding out which type of driver you're using, and verifying you can "reach" the device. If it scans again and the device cannot be found, it still retains the device information and keeps it in the scan list unless a new device takes it's spot. October 8th, 2018, 12:51 PM #7 Lifetime Supporting Member + Moderator Join Date: Apr 2002 Location: Seattle, WA Posts: 16,511 First, tell us if RSLinx is showing you yellow question marks indicating that it really does not recognize the devices, or if it is showing red X's over the icons indicating that it cannot communicate with the devices. I just need to restore RSLinx classic where its usable again. It depends on how your network is routed. October 6th, 2018, 11:12 PM #2 Lifetime Supporting Member + Moderator Join Date: Apr 2002 Location: Seattle, WA Posts: 16,511 What revision of RSLinx are you running, on what OS ? I shouldn't be doing any upgrading to either application. October 11th, 2018, 11:11 PM #11 Member Join Date: Jan 2013 Location: Georgia Posts: 102 Quote: Originally Posted by EXOxAL13N Ok, so I deleted the application and reinstalled. If it does, go ahead and download the EDS file to your PC: Step 6) Once you've downloaded the EDS file, launch the EDS Hardware Installation Tool which is installed by default when you install RSLinx Classic: Step 7) Once the tool launches, select Add: Step 8) Next select "Register A Single File," then browse and select the EDS file you just downloaded, and click on Next: Step 9) Review the information in the next window and then click on Next: Step 10) Review the default image for the device and make any changes you wish to make, then click on Next: Step 11) Review the summary information and then click on Next: Step 12) Once the wizard finishes click on Finish: Step 13) Now in RSLinx's RSWho you should see the devices picture in place of the "yellow question mark:" If you've found today's article helpful and would like to help up publish more articles please consider making a small pledge at Patreon.com/Automation. You can also take our affordable training courses on PLCs and HMIs at TheAutomationSchool.com. How do you have your drivers configured? Rockwell's Answer 28495 kind of explains a little bit of what the tech did. From command prompt I can ping each device just fine and verify them. Please excuse me as I am a little new to all this and don't know the correct terms for everything. April 20th, 2022, 01:42 PM #15 Lifetime Supporting Member + Moderator Join Date: Apr 2002 Location: Seattle, WA Posts: 16,511 Thanks for posting that follow-up / concurrence ! In the beginning (the mid-1990s), EDS files were stored in a specific folder and also indexed in the Windows Registry. But, since all versions of RSLinx Classic Lite are free (link: how to download Rockwell Software updates) there's typically no reason to use an old version with new hardware. When using EtherNet/IP devices as your driver, it will browse your current subnet or the remote subnet you've set it to scan, and populate the devices it finds. Sincerely, Shawn TierneyAutomation Instructor and Blogger Have a question? Then stopped rslinx enterprise process (known in the process bar of task manager as RSLinxNG). Ended up deleting something call "Microsoft SQL Server Compact 4.0 x64 ENU" afterwards rebooted computer, reconfigured drivers and everything come back to life. Rslinx Classic rev 3.80.00 CPR 9 SR 8 Windows 7 ver 6.1 Studio 5000 ver 28.01 What would be the best way to delete the harmony files and restart? thanks for shared it, I also deleted the "Microsoft SQL Server Compact 4.0 x64 ENU" and then re-install the RS linx, everything worked good. I don't know if it was everything he did but I hope this helps someone. All of this just happened all of a sudden and out of nowhere... October 9th, 2018, 08:41 PM #10 Member Join Date: Nov 2011 Location: New Jersey Posts: 9 Make sure that you are on the correct network with the correct subnet.

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